Isaiah Monteleone

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Summary

Early-career Power Platform / D365 consultant delivering production solutions for a federal client. Design Dataverse schemas; build model-driven & canvas apps; automate with reliable flows; and integrate Python/TypeScript services via Azure Functions and Custom Connectors. Upgrade and document Teratek's *Karen* platform. Targeting **PL-400** alongside **AZ-900** and **SC-900**.

Experience

Teratek Digital Solutions — Dynamics 365 / Power Platform Consultant & Developer   *Canberra • 2025–Present*

Federal Client

- Diagnosed and resolved incidents across **Power Apps**, **Power Automate**, and **Dynamics 365 CE**; performed workflow debugging and performance tuning.

- Executed data fixes; managed user access (roles/teams/field security); refined duplicate detection rules.

- Customized **model-driven** and **canvas** apps from user stories; optimized forms, views, and business rules.

- Built specialised components/programs using **Python** and **TypeScript**/**JavaScript**; integrated via **Azure Functions** and **Custom Connectors** (e.g., resume extraction pipeline).

- Supported configuration of **Dynamics 365 modules**: Sales, Customer Service, Field Service.

- Contributed to solution testing and QA (test cases, UAT) and to deployments using solution-based **ALM** (managed solutions, connection refs, env variables, pipelines).

- Authored clear documentation in **SharePoint**/Confluence; collaborated with stakeholders on requirements and design; prepared status updates and support reports.

- Upgraded and documented *Karen*; improved reliability and UX across releases; provided Tier 1/2 support and triage.

Premier Combat League — Technology & Marketing Executive (Part-time)   *Canberra • 2025–Present*

- Complete **HubSpot** and **Zoho CRM**; integrated site forms for lead capture and automated follow-ups.

- Implemented marketing strategies to expand reach and improve company efficiency.

- Built and maintained various website prototypes utilising typescript and CRM integration.

London International Youth Science Forum (LIYSF) — Youth Counsellor   *London (periodic on-site) • 2024–Present*
(Contract)

- Supported executives with operational tasks and logistics; coordinated schedules, venues, and run sheets.

- Maintained extremely punctual timekeeping to keep sessions and ceremonies running to time.

- Oversaw large groups of participants (ages 16–21) on long-distance visits; ensured safety, headcounts, and engagement.

- Trained and briefed participants/volunteers on itineraries, conduct, and safety; handled on-the-spot issues calmly.

JB Hi-Fi — Computer/IT Sales Specialist (Part-time)   *2024–2025*

- Matched customer needs to devices/services; handled device setup and data migration; maintained strong customer satisfaction.

Selected Projects

Resume Extractor (Python + Dataverse + Teams). Azure Function normalises/labels resume content, exposed via Custom Connector; Power Automate writes to Dataverse and posts a Teams Adaptive Card.
Enquiry Management (D365/Dataverse). Model-driven app improvements (views/forms/business rules), duplicate detection tuning, managed solution deployments (env variables, connection refs).
Karen Platform Upgrades (Teratek). Product feature upgrades with performance/UX improvements; documented release process and support runbooks.

Education

Australian National University (ANU) — B. Advanced Computing (Hons) / B. Commerce   *2025–Present*
Certificate IV in Information Technology (Programming)   *In progress (2025)*
Introduction to Machine Learning (MOOC)   *In progress*
Hastings Secondary College — HSC   *School Captain*

Certifications

PL-200: Microsoft Power Platform Functional Consultant (earned) • PL-400: Microsoft Power Platform Developer Associate (in progress) • AZ-900: Azure Fundamentals (target 2025) • SC-900: Security, Compliance & Identity (target 2025)

Skills

Power Platform/D365: Dataverse; Power Apps (model-driven, canvas); Power Automate; Plugins; PCF; Custom Connectors; Security (roles/teams/field security); ALM (solutions, pipelines).
Coding: Python; TypeScript (React/Next.js as applicable); Power Fx.
Azure/M365: Azure Functions; API Management; Teams/SharePoint integration.
Data/Analytics: Power BI basics; GA4/UTM; data hygiene.
Marketing Ops: HubSpot; Zoho CRM/Campaigns.
Practices: Documentation/runbooks; UAT; stakeholder communication; basic Agile/ITSM.

Activities & Interests

Competitive chess; multi-instrument musician (graded); music production; leadership (School Captain); physics, theoretical mathematics and engineering research (ANU)(LIYSF)